

# Quality Improvement in Nephrology Meeting

Alternatives to audit – a step forward

Find out how to develop your service so that it actually gets better, rather than

- Realising that you still have half your patients on lines having been trying to avoid this for the last 10 years?
- Repeatedly seeing patients who failed to get their pre-emptive transplant?
- Systematically failing to ensure the correct dry weight is applied to patients despite them being in hospital?

Find out about one of the major changes affecting health care over the next decade?

Discover a field that will be a standard part of medical education in the imminent future?

In High Quality Care for All, Lord Darzi set out ambitious commitments for making quality the organising principle of the NHS. Since then, Quality Improvement principles have been spreading throughout the NHS and they are becoming a standard part of all consultant jobs. This meeting is designed to provide an introduction to the principles and techniques as they apply to nephrology.

September 6<sup>th</sup>, Solihull, West Midlands

Suitable for consultants and ST5 and up

Registration deadline 1<sup>st</sup> August 2011

Cost - Free

This meeting has been generously sponsored by an unrestricted educational grant from Amgen and Fresenius



## Timetable

9:00	Registration and coffee
9:30	Introduction and overview
10:00	Workshop - Process mapping
10:30	Tools and techniques I
11:30	Coffee
11:45	Tools and techniques II
12:45	Real life examples
13:15	Lunch
14:00	Workshop - Applying principles to processes
15:15	Coffee
15:30	Leadership and human factors
16:00	Round up, faculty and group discussion
16:30	Finish

## Faculty

- Charlie Tomson The President of the Renal Association and nephrologist at North Bristol NHS Trust spent one year as a Quality Improvement Fellow at the Institute for Healthcare Improvement in Boston. He also chaired the Renal Registry from 2006-10.
- Matthew Cooke Professor of Emergency Medicine at Warwick Medical School and leads a group researching systems approaches to patient safety and quality improvement. He is also National Clinical Director for Urgent and Emergency Care at the Dept of Health.
- Kate Silvester Initially trained as ophthalmologist, then spent 7 years in management consultancy having retrained in manufacturing systems engineering. Now trains senior healthcare staff in designing healthcare processes. Honorary Senior Lecturer with University of Warwick and works with the Health Foundation
- Hugh Rayner Clinical Director for NHS Birmingham North and East, National co-lead for DOPPS, Clinical Lead for West Midlands Renal Network, previously Medical Director and still nephrologist for Heart of England NHS Foundation Trust.
- Stewart Lambie Clinical Director for Medical/Diagnostics Department, Clinical Lead for Scottish Patient Safety Programme and Nephrologist at Raigmore Hospital

# Practicalities

## Venue

St. John's Hotel <http://www.stjohnssolihull.com/>

Warwick Road,

Solihull,

Birmingham,

B91 1AT

## Transport

The venue is situated just a few minutes from the M42 motorway, approximately 3 miles from Birmingham International Airport and rail station, and quarter of a mile from Solihull rail station.

**By car:** Leave the M42 from junction five and head onto the A41 Solihull Bypass. On reaching the slip road bear left heading for Solihull town centre on the A4025. When you come to the roundabout continue on the A4025 by leaving at the second exit, then continue forward at the subsequent three sets of traffic lights. At the next roundabout take the second exit and you will come to the St John's Hotel on your right.

**By train:** Trains to Solihull station run frequently from Birmingham Moor Street station, a quarter mile walk from Birmingham New Street. Alternatively from New Street there are frequent trains to Birmingham International Airport station, about 3 miles from the venue.

For people who are unable to travel on the morning of the meeting, 20 rooms have been reserved on the night of the 5<sup>th</sup>.

## Registration

Please email [lambiem@doctors.org.uk](mailto:lambiem@doctors.org.uk) with name, address, current job, where you work and whether accommodation will be required the evening before. Spaces are limited and will be allocated on a first come, first served basis. As spaces are limited, please only register if you will definitely attend.